For more information, please contact:

**Tyronda Whitaker**  
LTC Ombudsman  
252-234-5963  
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**Annetta Brown**  
LTC Ombudsman  
252-234-5962  
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To report a concern for an elder adult, or to obtain additional information, contact your county Department of Social Services:

- **Edgecombe County**  
  252-641-7988

- **Halifax County**  
  252-536-6536

- **Nash County**  
  252-462-2711

- **Northampton County**  
  252-534-1246

- **Wilson County**  
  252-206-4000

- **Nights & Weekends**  
  911

The Area Agency on Aging is a service of the Upper Coastal Plain Council of Governments, a lead planning organization comprised of five (5) county governments and thirty-nine (39) municipal governments. Working under the direction of locally elected officials of these governments, the staff plans and administers a variety of federal, state and local programs and services. The counties served include Edgecombe, Halifax, Nash, Northampton and Wilson.
**REPORT ELDER ABUSE!**

**Who Reports?**

You do! If you suspect that someone you know is at risk or is the victim of elder abuse, you must report the suspected abuse to Adult Protective Services.

**Why Report?**

Because it is the law! North Carolina law requires reporting when anyone suspects that an older or disabled adult is being abused, neglected or exploited. The reporter’s name is always kept confidential and reporters are protected from civil and criminal liability for good faith reports.

**What information will I need?**

Provide as much information as you have, but do not let a lack of information stop you from making a report:

- Name, address, age or date of birth of the individual
- Caregiver’s name (if any)
- Explanation of the situation
- Mental or physical condition of the individual
- Names of others who may have information

**What is Elder Abuse?**

**Abuse** occurs when a disabled adult's caretaker causes physical or mental pain, unreasonable confinement or willful deprivation.

**Exploitation** occurs when someone illegally or improperly uses a disabled adult's resources.

**Self Neglect** occurs when a disabled adult lives alone or has no caretaker and is not able to care for him or herself.

**Caretaker Neglect** occurs when a disabled adult's caretaker fails to provide the necessary services to avoid physical harm and maintain mental and physical health.

**What makes some older adults vulnerable to abuse?**

- They rely on the abusive party for care.
- They may feel financially responsible for the abusive party.
- Greater cultural tolerance for family violence among their generation: “You lie in the bed you made.”
- They have multiple fears such as alienation of family and loved ones, isolation, lack of transportation, fear of dying or fear of dying alone.

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**Regional Long Term Care Ombudsman toll free number: 1-877-344-2066**