I am pleased to present our Fiscal Year 2018-2019 Annual Report for Upper Coastal Plain Council of Governments (UCPCOG). This report contains valuable information about the many services and programs delivered in this region.

Fiscal Year 2018-2019 has been another outstanding year of achievements and accomplishments. Our Board members, as the owners of the COG, have continued to take an active role in setting the priorities for COG projects and providing excellent guidance to the Staff in carrying out those projects to move the Region forward. As a SERDI COG assessment pointed out early in 2019, many of their recommended actions for improvement were already being taken before the assessment even began.

The accomplishments of the Region during the last year are due in large part to the hard work of our Staff. Superbly lead by our Executive Director, Robert Hiett, the Departmental Staffs of Workforce Development, Area Agency on Aging, Planning and Development Services, Finance and General Administration have done an amazing job. They have not only provided excellent programs and services but also applied their expertise to new projects that will ensure our Region continues to improve our services to our owners and our citizens.

As we look for new ways to improve our services and the welfare of our citizens on a Regional basis, we will continue to develop beneficial partnerships with both the private, public and non-profit sector organizations in our region. These partnerships allow us to focus on our opportunities as a region, and to plan together for a brighter future.

I am proud to serve as Chairman of the UCPCOG Board, and I look forward to working with our Owners and Staff over the next fiscal year. We will continue to work on those areas where we can improve our value for our citizens and their welfare. The Regional Council continues to be an important agency in the delivery of many quality programs and services in this region and we are always looking for new ways to move the Council forward. Please join me in celebrating our 48th year of service to the citizens of our region.

Doug Hughes
Chairman,
UCPCOG Board of Directors
Mission Statement:

“The UCPCOG, which consists of the municipal and county governments of Edgecombe, Halifax, Nash, Northampton and Wilson Counties, is committed to successful regionalization; therefore, we plan, administer, and deliver quality state and federal programs and services for the benefit of our citizens.”

Vision Statement:

“The vision of the Upper Coastal Plain Council of Governments region which consists of Edgecombe, Halifax, Nash, Northampton and Wilson Counties and its municipalities is that all its citizens enjoy healthy, happy and productive lives for themselves and their families.”
The Upper Coastal Plain Council of Governments is one of sixteen multi-county planning and development regions in the State. Regional Councils are governed by local public and private sector officials. The councils are funded in part by the member local governments. These Councils are forums where local officials determine priorities for the larger area of which their communities are integral parts.

Regional Councils provide a wide variety of services and programs including economic and community development assistance, job training, aging services, data and information, fiscal management, facilitation and strategic planning. The Upper Coastal Plain Council of Governments (State Planning Region L) encompasses 2,707 square miles, a region population of 304,416 persons according to the 2010 Census.

The Upper Coastal Plain Council of Governments is comprised of county governments and local municipalities in Wilson, Nash, Edgecombe, Halifax and Northampton Counties. The Board of Directors include one elected official from each member government and three non-elected members from each county. The Board is responsible for establishing policy and providing direction and guidance to the staff. The Board meets bi-monthly to consider items of importance to the regional community.
The UCPCOG works with a wide variety of partner organizations to coordinate aging, planning and community development, and workforce services throughout the five county region. Regional coordination and cooperation ensures that services are successfully delivered, and creates opportunities to leverage new funds for member governments.

**UCPCOG Regional Impact FY 2019**

Every $1 in local government dues returned $79 in state or federal funds to the region!

- 16,000+ Citizens Served
- 161,657 Senior Meals Served
- 32,000+ Transportation Trips Provided
- 285 Entered Work Based Learning
- 974 Businesses Supported
- 30+ Regional Workshops
- 42 Active Planning Projects
- 70+ Area Job Fairs
- $8.2 Million in Grant Awards

(See if publisher experts can find better matching icons for the businesses supported and regional workshops performed areas).
The Workforce Development program trains citizens for jobs in demand in our region and works with area businesses to develop talent. Upper Coastal Plain Council of Governments administers the program and Turning Point Workforce Development Board provides program oversight.

The role of the Turning Point Workforce Development Board is to:

- be the convener of conversation and center of community/regional leadership to identify workforce challenges;
- work in collaborative partnership with key stakeholders, especially economic development and education;
- bring resources to assist in resolving workforce challenges; and
- act as the accountability agent to ensure the work is completed.

Turning Point WDB utilizes tools such as NCWorks.gov online and Labor/Economic Analysis Division (LEAD) data to annually approve the region’s high demand skill occupations. As a result, 7,204 Adult/Dislocated Worker citizens were served and 78.3% entered employment. The Integrated Service Delivery (ISD) system average median earnings outcome is $5,169. Turning Point NextGen enrolled 251 in the youth programs funded by the Workforce Innovation and Opportunity Act (WIOA) of which 73.9 entered employment (subsidized/unsubsidized), 93.6% retained employment through the 4th quarter after exit, 30 entered Post-Secondary Education and 51 received their High School Diploma/GED.

**FY18-19 Expenditures by County**

- Edgecombe County, $583,921.00
- Halifax County, $666,195.00
- Wilson County, $1,150,009.00
- Nash County, $693,627.00
- Northampton County, $242,188.00
Finish Line Grant

On July 12, 2018, Governor Cooper announced the Finish Line Grants (FLG) program that will help students complete their training when facing unforeseen challenges. Finish Line Grants may be used for course materials, housing, medical needs, dependent care or other financial emergencies that students face through no fault of their own. Turning Point Workforce Development Board in partnership with the (4) four local Community Colleges (Edgecombe, Halifax, Nash, and Wilson Community Colleges) secured over $100,000 to assist eligible students that apply.

Regional Advanced Manufacturing Pipeline

Regional Advanced Manufacturing Pipeline (RAMP-East) is a regional partnership between Region Q and Turning Point Workforce Development Boards, Region Community Colleges, and Economic Development Partnerships to enhance recruitment efforts in the Advanced Manufacturing Sector. The intent of RAMP-East is to implement a proactive approach for recruiting under-served populations of the 10 counties building a pipeline of potential candidates for immediate and future advanced manufacturing jobs. Within the ten-county region, over 5,000 new candidates will be needed to fill positions in existing and expanding businesses. RAMP-East graduated its first class in the Turning Point WDB region. Six of the eight successful graduates obtained employment in the Advanced Manufacturing sector.

NC Simulation Project

The Upper Coastal Plain Council of Governments (UCPCOG) in collaboration with Turning Point Workforce Development Board is working with education and technology partners to develop innovative ways to introduce area youth to career pathways available within the five-county region. The current initiative is intended to use virtual game simulations that match up with local area industries or occupations and use a designed career exploration format to generate youth interest in jobs that do not require a four-year college education.

The NC Simulation Station (NCSS) is a web resource sponsored by the Upper Coastal Plain Council of Governments (UCPCOG) and the Turning Point Workforce Development Board (TPWDB). The NC Simulation Station site will be used to provide updates on our regional and/or state progress, the games and simulations we are using, and a contact page for potential partners or sponsors to contact us to find out how to join our effort. As the concept grows, it is our hope that more partners around the state can join us to advance game simulated career pathways and build out resources that help to generate career interest across North Carolina.

www.ncsimulation.com  Truck Driver Simulation Sample  Farming Simulation Sample
Turning Point WDB has served over 7,400 citizens in the region providing self-assessments, labor market information for high demand occupations, resume writing, career counseling, job search and job placement assistance, supportive services, financial assistance for educational training, career planning and case management services.

Work-based learning is a generic term that includes On-the-Job training, apprenticeships, work experience, and Incumbent Worker training. Incumbent Worker training may lead to promotional opportunities for existing employees and create vacancies that could be backfilled with new employees or assist with layoff aversion planning.
MICHAEL JONES (ADULT PARTICIPANT)

In February 2018, Mr. Michael Jones visited the NCWorks Career Center-Wilson for assistance to attend Truck Driver training. Unable to support himself, he was on the verge of being homeless until moving back home with his parents. After graduating high school, Mr. Jones attended North Carolina A&T State University for approximately two years. Although Mr. Jones’ grades were in good standing, it became too expensive to continue so he transferred to the Art Institute.

A person who received Workforce Innovation and Opportunity Act (WIOA) financial assistance for CDL training encouraged Mr. Jones to visit his local NCWorks Career Center. Mr. Jones met with Mr. Brian Atkinson, Career Advisor, when he visited the NCWorks Career Center-Wilson and they reviewed his interests, conducted a self-assessment and skills ability inventory. The results matched that Michael would be a good candidate for Truck Driver training. Mr. Jones attended Nash Community College (Sage Trucking Company), completed the class, and graduated. Once Mr. Jones received his CDL, he immediately obtained employment with Jordan Carriers, Inc. earning an average of $1,350 per week.

Mr. Jones stated, “Being selected for the WIOA program changed my life. NCWorks Career Center staff gave me a lot of security and made me feel comfortable about taking a risk, knowing that I have something to fall back on. Thank you NCWorks Career Center-Wilson and Turning Point Workforce Development Board for providing the assistance and the opportunity to conquer fears and chase my dreams”.

LAKARA HENDRICKS (NEXTGEN YOUTH PARTICIPANT)

Ms. Lakara Hendricks was headed down the wrong behavioral path. Ms. Hendricks was attacked by two young ladies while on a public school bus which was recorded and shared on social media. Full of outrage, embarrassment and hurt, Lakara began to constantly act out very negatively. Then she met Mrs. Deborah James, Halifax County Cooperative Extension Workforce Innovation and Opportunity Act (WIOA) Counselor. With support of her parents and other mentors in her life, Ms. Hendricks successfully completed her GED, purchased a car, enrolled into Halifax Community College, and began working on an Associate Degree. She also obtained a full-time job with Cracker Barrel.

Ms. Hendricks stated, “This program has made me feel good about myself. I have been on a lot of trips to places I’ve never been before”. Ms. Hendricks was recognized by Halifax County Cooperative Extension as the Student of the Year. During the program, Lakara gave special thanks to Mr. Pittman and Mrs. James, Halifax Cooperative Extension Services and Turning Point Workforce Development Board for the assistance provided by the WIOA programs.
NCWorks Career Center – Rocky Mount
110 Fountain Park Drive (Suite F1)
Battleboro, NC 27809
(252) 977-3306

NCWorks Career Center – Wilson
302 Tarboro Street West
Wilson, NC 27893
(252) 234-1129

NCWorks Career Center – Roanoke Rapids
430 Premier Blvd.
Roanoke Rapids, NC 27890
(252) 537-4188
The Area Agency on Aging (AAA) is an organization working within a federal mandate to inform, advocate and plan for community services on behalf of older adults and caregivers. The agency is part of the National Network set in place by the Older Americans Act of 1965. There are 622 AAA’s in the US, and 16 in North Carolina. The Upper Coastal Plain Council of Governments covers Edgecombe, Halifax, Nash, Northampton and Wilson counties.

The Area Agency on Aging provides funding or direct services for the following activities:

- Senior Center Operations
- Adult Day Care
- Transportation
- Senior Community Service Employment Program (SCSEP)
- Community Education
- Long Term Care Ombudsman
- Home Delivered Meals
- Legal Services
- In-Home Aide/Respite
- Information/Options Counseling
- Evidence Based Health Promotion
- Advocacy for Disabled & Older Adults and their caregivers

**Contact Person:** Mary Marlin, Aging Director

mmarlin@ucpcog.org

252-234-5956

www.ucpcog.org (Area Agency on Aging Section)
Funded Senior Centers

**Edgecombe**
- E. L. Roberson Center
  - 305 W. Baker St.
  - Tarboro, NC 27886-0220
  - Telephone: (292) 641-4263

**Nash**
- The Southern Nash Senior Center
  - 8180 Stoney Hill Church Rd.
  - Bailey, NC 27807
  - Telephone: (292) 235-4303

**Halifax**
- Jo Story Senior Center for Active Adults
  - 701 Jackson Street
  - Roanoke Rapids, NC 27870
  - Telephone: (252) 533-2849

**Nash**
- Rocky Mount Senior Center
  - 427 S. Church Street
  - Rocky Mount, NC 27802
  - Telephone: (252) 972-1152

**Halifax**
- Hattie Palmer Staton Senior Center
  - 1403 Church Street
  - Scotland Neck, NC 27874
  - Telephone: (252) 826-3891

**Wilson**
- Wilson County Senior Center
  - 1808 S. Goldsboro St.
  - Wilson, NC 27893
  - Telephone: (252) 206-4059

**Nash**
- Nash County Senior Center
  - 103 N. Alston St.
  - Nashville, NC 27856
  - Telephone: (252) 459-1375

**Wilson**
- Gee Corbett Village Senior Center
  - 1817 Butterfield Lane
  - Wilson, NC 27893
  - Telephone: (252) 243-4855
The AAA administers the Home and Community Care Block Grant (HCCBG) for the region. This grant funds an array of in-home and community-based services to help seniors stay in their homes. The HCCBG allows counties the flexibility to determine which services to fund based on community need. Services are provided to older adults age 60+ and are based on need.

### 2018 HOME & COMMUNITY CARE BLOCK GRANT SERVICES PROVIDED

- **Meals Served**: 161,657
- **Hours of In-Home Aide Service**: 63,265
- **Adult Day Care/Healthdays-of-Service**: 10,639
- **Hours of Legal Assistance**: 1,194
- **Housing & Home Improvement Projects**: 17
- **Medical & General Transport Trips**: 32,333
- **Seniors Attended Local Senior Center**: 8,695
- **Hours of Family Caregiver Support Program Respite Services**: 90
- **FCSP Units of Supplemental Services and Supplies**: 1428
- **Served Through Health Promotion Classes**: 665
- **Community Trainings/Presentations with over 2000 Participants**: 2895
- **SHIIP/Medicare Part D counseling Sessions**: 102
- **FCSP Hours of Case Management**: 30
Area Agency on Aging

Senior Community Services Employment Program

105 Participants Served

7 Entered Employment

37 Public Sector Positions

Ombudsman Services

341 Advocacy
General Information

147 Facility Visits

27 Presentations

45 Complaint Investigations

34 Closed Cases
Adaptive Events

Abraham Maslow is an American psychologist who characterized what he believed to be the five basic needs of every human being in what is commonly known as Maslow's Hierarchy of Needs. When Adaptive Events come to mind, I am reminded of the need of love and belonging. Adaptative Events is a place where adults who are “differently abled” can feel a sense of belonging. They’re comfortable in the midst of others who are similar to them and find encouragement in the presence of the steadfast volunteers. Adaptive Events provides an outlet from the monotony of everyday life in long-term care, adult day centers, psychosocial rehabilitation programs and sometimes home. Long-term care residents and adults with disabilities make the journey to Reid Street Community Center each year to participate in modified versions of Senior Games. The event is hosted by the Ombudsman Program and staffed by volunteers from across the region. It’s filled with fun and the satisfaction of being able to accomplish something that you didn’t believe you could. Sometimes it’s something as simple as tossing a ball to bank a layup or walking the entire length of the gym without assistance with a crowd of over 100 people cheering you on. The smiles and even tears are endless. The excitement and camaraderie of every person in attendance can be felt from the moment you enter the building. You look around and you see two things, love and a place where everyone belongs.
PDS works to improve our region by providing planning, economic and community development services to member governments and allies at the local and regional levels. Work focuses to accomplish the Region’s 5-year Comprehensive Economic Development Strategy – CEDS 2022.

“Think Regionally, Act Locally, Compete Globally”
- CEDS 2022

Numerous strategies and tactics are executed with member governments and key partners to meet goals. Work is diverse ranging from short-term local projects to multi-year regional efforts.

### PDS FY 2019 Impact

<table>
<thead>
<tr>
<th></th>
<th>In Total</th>
<th>This Year</th>
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<tbody>
<tr>
<td><strong>42 Active Projects</strong></td>
<td><strong>32 Grants Submitted</strong></td>
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<tr>
<td><strong>$22.4 Million</strong></td>
<td><strong>$8.24m New Awards</strong></td>
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<tr>
<td><strong>Outside Investment</strong></td>
<td><strong>$100M in Private Investment</strong></td>
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<tr>
<td><strong>Supporting</strong></td>
<td><strong>37 Gov’t’s. Served</strong></td>
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### PRIMARY GOALS

- Build on the region’s competitive advantages and leverage the marketplace
- Establish and maintain a robust infrastructure
- Create revitalized, healthy and resilient communities
- Develop talented and innovative people

**PDS PROVIDES**

- Project Planning & Management
- Grant Writing & Administration
- Infrastructure Planning & Implementation
- Mapping, GIS, & Data Services
- Land Use, Zoning, Ordinance Planning
- Facilitation, Trainings, & Workshops
Regional Efforts:

• Powering Energy Efficiency Project for Low Income Households: Completed national pilot project to aid low-income household energy efficiency programs with specific focus on City of Wilson, Roanoke Electric Cooperative and Town of Enfield.

• Broadband: Local Government needs survey, regional training workshop, regional Task Force, applied for US EDA grant to meet rural connectivity planning needs.


• Common Ground: Completed collaborative effort to map some of region’s natural capital assets supporting the nexus of agritourism and recreational tourism opportunities.

• Clean Vehicles and Advanced Technologies: Continued partnership with NC Clean Energy Technology Center and US Dept. of Transportation to support utilization of more efficient and cleaner vehicles and fuels including electric, biodiesel, natural gas, and propane.

• Revolving Loan Fund: Created a new 5-year Operations Plan with Finance Department and vetted 5 potential small business loan applicants.

Workshops & Summits

Local Projects

- **Water and Sewer infrastructure:** 17 funded and 15 developing projects across the Towns of Bailey, Enfield, Hobgood, Lucama, Saratoga, Scotland Neck, Seaboard, Sharpsburg, Whitakers, Woodland and the City of Wilson.

- **Hurricane Matthew Recovery:** Utilizing US EDA and state/town funds, staff worked with the Town of Princeville, Edgecombe County, state and federal agencies, and partners on recovery efforts including reconstruction and relocation efforts, new land development, community facilities restoration, planning and zoning board revitalization, and more.

- **Halifax Community College:** $2m EDA Grant for Advanced Manufacturing and Corporate Training Center that includes industrial systems curriculum and will create more than 120 jobs and leverage approximately $19m in private investment.

- **Community Facilities planning and/or grant writing services for the Towns of Enfield, Garysburg, Sharpsburg, Speed and Woodland.**

- **GoldenLeaf Community Based Grant Initiative:** Helped facilitate Halifax & Northampton Project teams to develop program proposals focused on residents in need of both hard and soft skills development to enter the workforce.

- **Parks and Recreation Services:** Using more than $221,500 in grant funds, staff performed Master planning, grant writing and/or project implementation administration services for parks in the Towns of Enfield, Lucama, Princeville, Saratoga, Scotland Neck, Seaboard and Sims.

- **Housing:** Under a contract with City of Wilson, completed low income housing Environmental Assessment/Review. Worked with UCPCOG Area Agency on Aging’s Compass non-profit to initiate development of a “Tiny Home” community for underserved older adults.

- **Mapping and Geographic Information Services** Utilizing NC 205(j) and contracted fund began mapping the stormwater system for the City of Roanoke Rapids. Also provided map and GIS support services for most of the above projects.
Hurricane Matthew made landfall October 8, 2016. Princeville, with 80% of the town underwater, lost nearly 450 homes. Three years later, fresh signs of renewal are emerging. The new Town Manager, Dr. Glenda Knight, has brought a fresh sense of purpose and deliberate urgency. Rydedrick Porter, the experienced Public Works Director assists in stewarding public assistance projects.

With the assistance of partners at the federal, state, and county levels, the Town Manager spent 2019 incrementally setting forth a program furthering the recovery process. Working on public assistance projects and community involvement efforts, Dr. Knight, with help from the COG, laid significant ground work for the rehabilitation and flood proofing of Town Hall, the senior center, restoring Heritage Park recreation amenities, and assessing for the land use planning of the 53 acres in southern Princeville.

The 53-acre parcel acquired by the State of North Carolina provides higher ground and resilient recovery opportunities. It underwent environmental and geo-technical reviews and reporting by the project team at S&ME and Wooten Associates. Finalized reports inform advanced site planning for the relocation of Pioneer Court, the new DPW facility, and a new fire station.

Town Hall rehabilitation and flood proofing began with the design phase. The Princeville Elementary School is on track to host students after Christmas break in January 2020. Design services on the Princeville Museum and the Senior Center continue with rehab slated for Spring 2020.

The State approved the replacement of levee flood gates initially constructed in the 1960s. The stormwater rehab project entailed surveying the broken and undersized pipes while simultaneously assessing the watersheds of open canals draining the Town.

Reminders of the devastating flooding still checker Princeville. But, with continued assistance of PDS, state, and federal partners, everywhere will sprout signs of Princeville’s resurgence and long overdue recovery.
Executive Committee Members

EDGECOMBE COUNTY
Leo Taylor
Samuel Davis
**Bobbie D. Jones, Secretary/Treasurer**
Andre Knight
Ralph D. Webb

HALIFAX COUNTY
Wayne Anderson
Barbara Shaw-Simmons
**Greg Browning, Vice-Chairman**
Tony Brown

NASH COUNTY
Fred Belfield, Jr.
Mary P. Wells
Donald Street
Brenda Lucas

NORTHAMPTON COUNTY
Roy Bell
Charles Tyner
**Doug Hughes, Chairman**
Jason S. Morris

WILSON COUNTY
Sherry Lucas
Reginald Harris
Grady Smith
Michael S. Bell

Doug Hughes, Chairman
Northampton County
At-Large Board Member

Greg Browning, Vice-Chairman
Planning Board Chair, Roanoke Rapids

Bobbie Jones, Secretary/Treasurer
Mayor, Town of Princeville
<table>
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<tr>
<th>Name</th>
<th>Position</th>
<th>City/County</th>
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<tbody>
<tr>
<td>Barcelo, Holly</td>
<td>Asst. Clerk, Town of Littleton</td>
<td>Pender, Florence</td>
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<td>Boone, Phil*</td>
<td>Planning Board Chair, Town of Dortches</td>
<td>Petteway, Jesse</td>
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<td>Boykin, Miranda</td>
<td>Mayor, Town of Sims</td>
<td>Pitt, Esterine Gary</td>
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<td>Braxton, Eddie</td>
<td>Mayor, Town of Scotland Neck</td>
<td>Richards, Thomas</td>
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<td>Coats, Eddie</td>
<td>Nash County / At-Large</td>
<td>Risper, Doris</td>
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<td>Davis, Beverly*</td>
<td>Commissioner, Town of Sharpsburg</td>
<td>Saunders, Elaine</td>
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<tr>
<td>Delbridge, Alice</td>
<td>Mayor, Town of Gaston</td>
<td>Shatzer, Stacie</td>
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<td>Edmundson, William</td>
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<td>Shearin, Tracy</td>
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<td>Evans, Eric</td>
<td>Edgecombe County Manager</td>
<td>Smith, Mack</td>
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<tr>
<td>Flythe, Stevie</td>
<td>Commissioner, Town of Lasker</td>
<td>Smith, Marcelle O.</td>
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<tr>
<td>Graves, Norlan</td>
<td>Halifax County / At-Large</td>
<td>Stinagle, Denise</td>
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<tr>
<td>Harrison, Wilbert</td>
<td>Mayor, Town of Speed</td>
<td>Sykes, Robert</td>
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<td>Keel, Mike</td>
<td>Mayor, Town of Macclesfield</td>
<td>Uzzell, Patricia</td>
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<tr>
<td>Langford, Geraldine</td>
<td>Mayor, Town of Seaboard</td>
<td>White, John L.</td>
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<td>Lassiter, Marshall</td>
<td>Severn Town Manager</td>
<td>Wiggs, Tim</td>
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<td>Leonard, Ellene</td>
<td>Mayor, Town of Castalia</td>
<td>Wilkins, Sr., Robert E.</td>
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<tr>
<td>Lewis, Luther</td>
<td>Mayor, Town of Middlesex</td>
<td>Williams, Franklin*</td>
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<td>Lucas, Martha</td>
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<td>Woodard, Stewart</td>
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<td>Manuel, Kenneth W.</td>
<td>Mayor, Town of Woodland</td>
<td>vacant</td>
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<tr>
<td>Meacham, Julia M.</td>
<td>Mayor, Town of Weldon</td>
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*Denotes alternate Board member
Sources of Revenues

- **Total Revenues**: $9,650,601

### Sources
- **Federal**: $7,542,275
- **Local Per Capita**: $223,024
- **Local Contracts**: $310,465
- **State**: $1,570,076
- **Other Revenues**: $4,761

### Expenditures by Program
- **Total Expenditures**: $4,574,987
- **Workforce Development**: $2,000,000
- **Aging Services**: $4,263,612
- **EDA Loan Program**: $2,348
- **Planning & Development Services**: $773,435
- **COG Projects**: $0
- **General Fund**: $12,242
## GENERAL ADMINISTRATION

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<tr>
<th>Position</th>
<th>Name</th>
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<tbody>
<tr>
<td>Executive Director</td>
<td>Robert Hiett</td>
<td><a href="mailto:rhiett@ucpcog.org">rhiett@ucpcog.org</a></td>
<td>252-234-5950</td>
</tr>
<tr>
<td>Executive Assistant</td>
<td>Kelly Skinner</td>
<td><a href="mailto:kskinner@ucpcog.org">kskinner@ucpcog.org</a></td>
<td>252-234-5951</td>
</tr>
<tr>
<td>Administrative Assistant</td>
<td>Jennifer Andrews</td>
<td><a href="mailto:andrews@ucpcog.org">andrews@ucpcog.org</a></td>
<td>252-234-5952</td>
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## FINANCE

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<th>Position</th>
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<th>Email</th>
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<tbody>
<tr>
<td>Finance Director/HR/IT</td>
<td>Mark Hill</td>
<td><a href="mailto:mhill@ucpcog.org">mhill@ucpcog.org</a></td>
<td>252-234-5953</td>
</tr>
<tr>
<td>Finance Coordinator/AAA</td>
<td>Lynn Bulluck</td>
<td><a href="mailto:lbulluck@ucpcog.org">lbulluck@ucpcog.org</a></td>
<td>252-234-5954</td>
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## AREA AGENCY ON AGING

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<th>Position</th>
<th>Name</th>
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<tbody>
<tr>
<td>Program Director</td>
<td>Mary Marlin</td>
<td><a href="mailto:mmarlin@ucpcog.org">mmarlin@ucpcog.org</a></td>
<td>252-234-5956</td>
</tr>
<tr>
<td>Assistant AAA Program Director</td>
<td>Linda Barfield</td>
<td><a href="mailto:lbarfield@ucpcog.org">lbarfield@ucpcog.org</a></td>
<td>252-234-5957</td>
</tr>
<tr>
<td>Regional Ombudsman</td>
<td>Annetta Brown</td>
<td><a href="mailto:abrown@ucpcog.org">abrown@ucpcog.org</a></td>
<td>252-234-5962</td>
</tr>
<tr>
<td>Senior Medicare Patrol Coordinator</td>
<td>Armeta Coley</td>
<td><a href="mailto:acoley@ucpcog.org">acoley@ucpcog.org</a></td>
<td>252-234-5964</td>
</tr>
<tr>
<td>Aging Assistant-Title V Participant</td>
<td>Dorothy Debro</td>
<td><a href="mailto:aaaworks@ucpcog.org">aaaworks@ucpcog.org</a></td>
<td>252-234-5977</td>
</tr>
<tr>
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<td>252-234-5963</td>
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## PLANNING AND DEVELOPMENT SERVICES

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<tr>
<th>Position</th>
<th>Name</th>
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<tr>
<td>Program Director</td>
<td>Ron Townley</td>
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<td>Consultant</td>
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<td>252-234-5969</td>
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<tr>
<td>Economic Development Planner</td>
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## TURNING POINT WORKFORCE DEVELOPMENT | 252-443-6175 | 252-443-6517

<table>
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<tr>
<th>Position</th>
<th>Name</th>
<th>Email</th>
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<tr>
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